



Christie Knittel Mabry, Ed.D.

Alliance Partner, Interactive Consulting Services, Inc.

Areas of Expertise

*Leadership Development
Human Resource Development
Succession Planning
High Potential Identification
Leadership Development Rotational Programs
Women as Leaders
Emerging Leaders
Balanced Scorecard
Six Sigma
New Leader Assimilation
Organizational Strategy
Facilitation*

Professional Summary

Dr. Christie Knittel Mabry has over 20 years of experience in a range of positions and industries that give her deep credibility, experience and understanding as to how businesses work. Whether coaching, consulting or advising, Christie's goal is to help her clients organize their thoughts and create a road map for moving forward successfully. Seasoned executives as well as new leaders rely on Christie's ability to ask thought provoking questions, draw analogies and weave in different ideas, theories and stories that normalize and validate their experience. Regardless the challenges they face, her clients come to trust their own insights and wisdom and think through the tactical, practical next steps and to make/execute the right decisions with confidence and credibility.

Christie spent the first 11 years of her career with GE during the tenure of past-chairman, Jack Welch. At GE, she held over 14 different positions in areas including customer service, operations, sales, business process reengineering, employee & customer training & development, organizational development, and organizational effectiveness / leadership development. She played a central part in the roll-out of GE's Six Sigma quality methodology in her business, and is a fully trained GE Six Sigma Master Black Belt. She is currently leading the leadership development work (including succession planning and coaching high potential employees) for Biogen Idec's global Pharmaceutical Operations and Technology.

Christie is past president of the Raleigh / Triangle Association of Professional Mortgage Women, the Research-Triangle Area chapter of the American Society for Training & Development (ASTD), and the Triangle Organizational Development Network (TODN). A published author in the field of Human Resource Development, Christie has presented her research in human resource development and leadership development at national and international research conferences. She holds three degrees from North Carolina State University including a B.A. in Communication, an M.A. in Liberal Studies and a doctorate in Adult Education / Human Resource Development.

Industry Experience

*Financial Services
Software
Higher Education
Supply Chain Management /
Automotive Aftermarket
Healthcare
Biotechnology*

Functional Experience

*Leadership Development
Training & Development
Human Resource Development
Human Resources Operations
College Professor
College Administrator
Operations (Mortgage Loan Underwriting)
Sales
Business Process Reengineering
Six Sigma (Master Black Belt)
Leadership Development
Rotational Programs
United Way Loaned Executive*

Education

*North Carolina State University:
- BA in Communication
- MA in Liberal Studies (concentration
in Organizational Development
and Diversity)
- Ed.D. in Adult Education / Human
Resource Development (research on
the practical management of power
in complex organizations)*

Certifications

*Business Coaching Certification –
Duke University
Center for Creative Leadership (CCL)
suite of assessments
Lominger Leadership Competencies Suite
MBTI
DiSC
Crucial Conversations
Interaction Associates Facilitation
Methodology
GE Capital Advanced Leadership &
Facilitation Network (ALFN)
Bridges' Managing Change Certification*