



Michael J. Madras

Alliance Partner, Interactive Consulting Services, Inc.



Areas of Expertise

*Leadership Development
Team Building
Interpersonal Communications
Focus Groups and Meeting Facilitation
Conflict Resolution
Process Improvement
Career Planning and Outplacement
Time Management
Managing Change and Planning for Transitions
Outplacement*

Professional Summary

Michael Madras is a human resource professional with over twenty-five years experience in management, training, and human resource development. He has designed and conducted seminars and workshops for all levels of employees throughout the U.S. and abroad for various organizations, including groups in telecommunications, health care, food service, utility, government, education, and various services and manufacturing industries.

Clients seek Michael's gifts most often in the classroom environment. His real world experience, coupled with his engaging style and relaxed manner, create a safe space in which people can learn and grow while challenging their current reality and beliefs.

Prior to his work as an independent consultant, Michael directed the Business School for Glaxo (GlaxoSmithKline), and was the Director of Training and Organization Development for GTE (Verizon) South.

Michael has a graduate degree in education and an undergraduate degree in accounting from Gannon University. He is also listed in Who's Who in the South and Southwest and is a licensed Certified Information Systems Auditor (CISA) and Professional in Human Resources (PHR).

Industry Experience

*Telecommunications
Health Care
Utilities
Government
Pharmaceutical
Service Industries
Manufacturing
Food Service*

Functional Experience

*Accounting and Finance
Human Resources
Manufacturing
Information Technology
Operations Management
Facilities and Services
Sales*

Education

*M.Ed. Gannon University
B.S. Gannon University*

Certifications

*PHR, Society for Human
Resource Management
CISA, Information Systems
Audit & Control Association
DDI Interaction Management
Crucial Conversations
DiSC
FIRO-B
MBTI
Change Style Indicator
Inscape Publishing
Organizational & Individual
Assessments
20/20 Insight 360
Feedback Assessments
AccuVision Job Skill and
Ability Assessments*